

HOME INSPECTION SA'S

CODE OF ETHICS



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inspect before you invest

REVISED MARCH 2021



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Home Inspection South Africa (HISA™) and The International Association of Certified Home Inspectors (InterNACHI®) promotes a high standard of professionalism, business ethics, and inspection procedures. HISA™ and InterNACHI® members subscribe to the following Code of Ethics in the course of their business.

I. Duty to the Public

1. The HISA™ member shall abide by the Code of Ethics and substantially follow the HISA™ Standards of Practice.
2. The HISA™ and InterNACHI® members shall not engage in any practices that could be damaging to the public or bring discredit to the home inspection industry.
3. The HISA™ and InterNACHI® members shall be fair, honest, and impartial, and act in good faith in dealing with the public.
4. The HISA™ and InterNACHI® member shall not discriminate in any business activities based on age, race, colour, religion, gender, national origin, familial status, sexual orientation, or handicap, and shall comply with all state and local laws concerning discrimination.
5. The HISA™ and InterNACHI® member shall be truthful regarding his/her services and qualifications.
6. The HISA™ and InterNACHI® member shall not:
 - a. have any disclosed or undisclosed conflict of interest with the client;
 - b. accept or offer any disclosed or undisclosed commissions, rebates, profits, or other benefits from real estate agents, brokers, or any third parties having a financial interest in the sale of the property; or
 - c. offer or provide any disclosed or undisclosed financial compensation directly or indirectly to any real estate agent, real estate broker, or real estate company for referrals or inclusion on lists of preferred and/or affiliated inspectors or inspection companies.



7. The HISA™ and InterNACHI® member shall not release any information about the inspection or the client to a third party unless doing so is necessary to protect the safety of others, to comply with a law or statute, or both of the following conditions are met:
 - a. the client has been made explicitly aware of what information will be released, to whom, and for what purpose, and;
 - b. the client has provided explicit, prior written consent for the release of his/her information.
8. The HISA™ and InterNACHI® member shall always act in the interests of the client unless doing so violates a law, statute, or this Code of Ethics.
9. The HISA™ and InterNACHI® member shall use a written contract that specifies the services to be performed, limitations of services, and fees.
10. The HISA™ and InterNACHI® member shall comply with all government rules and licensing requirements of the jurisdiction where he or she conducts business.
11. The HISA™ and InterNACHI® member shall not perform or offer to perform, for an additional fee, any repairs or associated services to the structure for which the member or member's company has prepared a home inspection report for 12 months. This provision shall not include services to components and/or systems that are not included in the HISA™ Standards of Practice.

II. Duty to Continue Education

1. The HISA™ and InterNACHI® member who has earned the Certified Professional Inspector® (CPI) designation shall comply with InterNACHI's current Continuing Education requirements.
2. The HISA™ and InterNACHI® member who has earned the Certified Professional Inspector® (CPI) designation shall pass InterNACHI's Online Inspector Exam once every three years.

III. Duty to the profession, HISA and InterNACHI

1. The HISA™ and InterNACHI® member shall strive to improve the home inspection industry by sharing his/her lessons and/or experiences for the benefit of all. This does not preclude the



member from copyrighting or marketing his/her expertise to other Inspectors or the public in any manner permitted by law.

2. The InterNACHI® member shall assist the InterNACHI® leadership in disseminating and publicizing the benefits of InterNACHI® membership.
3. The HISA™ and InterNACHI® member shall not engage in any act or practise that could be deemed damaging, seditious or destructive to HISA™ or InterNACHI®, fellow HISA™ and InterNACHI® members, HISA™ or InterNACHI® employees, leadership or directors. Accusations of a member acting or deemed in violation of such rules shall trigger a review by the Ethics Committee for possible sanctions and/or expulsion from HISA™ and InterNACHI®.
4. The InterNACHI® member shall abide by InterNACHI's current membership requirements.
5. The InterNACHI® member shall abide by InterNACHI's current message board rules.

